



Shadow Lake Collision Reinforces Structured Repair Standards

June 29, 2026

Papillion, NE - June 29, 2026 -

Shadow Lake Collision announced a renewed emphasis on companywide repair standards and customer guidance as it continues serving drivers through its Papillion and Omaha facilities.

Founded in March 2008 in Papillion by Eric Dawson, Shadow Lake Collision has grown from its original location into a two-location collision repair company. The company expanded with an Omaha facility in 2025, broadening its service footprint while maintaining a repair process built around accuracy, transparency, and customer communication.

According to the company, modern collision repair requires more than visible damage correction. Vehicles now include advanced materials, structural designs, sensors, electronics, and manufacturer-specific repair procedures that can affect the way repairs are planned and completed.

Shadow Lake Collision says its repair process includes pre-repair scans, manufacturer procedure research,

full disassembly when needed, damage mapping, repair planning, quality-control checkpoints, and customer communication through delivery. The company presents this structured process as part of its effort to help customers understand repair requirements after an accident.

The company notes that repair planning has become increasingly important as vehicle technology continues advancing. Damage that appears limited to exterior panels may affect structural components, safety systems, or electronic features that require additional evaluation before repairs begin. According to Shadow Lake Collision, documenting repair requirements early in the process helps establish a clearer repair strategy and supports communication throughout repairs.

The company's facilities support structural and non-structural auto body repair, refinishing, mechanical repairs related to collision damage, wheel alignment and suspension verification, and in-house glass replacement when required as part of the repair process. Its Papillion facility operates from a 19,000-square-foot production center, while its Omaha location spans approximately 22,500 square feet.

"I want to be known as the place to go when you want your car repaired correctly and you want great service," said Eric Dawson, founder of Shadow Lake Collision.

Shadow Lake Collision also emphasizes customer education and insurance guidance. The company provides information about estimates, hidden damage, repair timelines, insurance communication, and vehicle owner rights when selecting a repair facility. This guidance is intended to help customers make informed decisions during what is often an unfamiliar repair process.

According to the company, many vehicle owners are unfamiliar with the steps involved after an accident. Questions regarding repair estimates, supplemental damage findings, replacement parts, insurance approvals, and repair timelines frequently arise throughout the repair process. Shadow Lake Collision says helping customers understand these topics remains an important component of its overall service approach.

The company's website states that Shadow Lake Collision follows OEM procedures and I-CAR guidelines. The business also offers a Limited Lifetime Warranty covering qualifying metalwork, paintwork, and mechanical repairs related to original collision damage for as long as the original owner owns the vehicle.

Shadow Lake Collision notes that maintaining repair standards involves ongoing investment in technician development, repair equipment, and repair documentation processes. As vehicle manufacturers continue introducing new materials and technologies, repair facilities face increasing requirements related to training, diagnostics, and manufacturer repair information.

The company also highlights quality-control procedures throughout the repair process. According to Shadow

Lake Collision, inspections may occur at multiple stages of repairs to review completed work, verify component fitment, assess refinishing consistency, and help confirm that repairs align with the established repair plan before vehicle delivery.

As vehicle technology continues to evolve, Shadow Lake Collision says its ongoing focus remains on maintaining repair processes that support proper documentation, technician training, customer communication, and repair consistency across both facilities.

More information about the company is available through Shadow Lake Collision. Additional company updates are available through Shadow Lake Collision on Facebook.

About Shadow Lake Collision

Shadow Lake Collision is a collision and auto body repair company founded in Papillion, Nebraska, in 2008. The company operates facilities in Papillion and Omaha and provides collision repair, auto body repair, hail damage repair, paintless dent repair, glass replacement, refinishing, and related customer guidance throughout the repair process.

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For more information about Shadow Lake Collision - Papillion, contact the company here: Shadow Lake Collision - Papillion
Eric Dawson (402) 763-5200
info@shadowlakecollision.com
1215 Applewood Dr, Papillion, NE 68046

Shadow Lake Collision - Papillion

Shadow Lake Collision ? Papillion provides trusted collision repair, dent repair, and paint services using advanced equipment and OEM-approved procedures. We simplify insurance claims and restore vehicles safely and professionally.

Website: <https://shadowlakecollision.com/>

Email: info@shadowlakecollision.com

Phone: (402) 763-5200

